

Town of Alexandria  
**Transfer Station Survey Questions**

**Results thru 10/19/2020**

What service(s) does the transfer station **not** currently provide that you would like to see available in the future?

- Town residence ability free shed/swap shop
- Brush/garden debris for disposal
- Cardboard recycling
- Free shack
- Disposal of brush and garden debris
- More recycling & free reuse trailer
- Hazardous waste more often
- Used goods
- Have hot dogs & beer available
- The swap shed
- Re-store back
- Accept yard waste
- More recycling
- Recycling
- Mulch/leaves
- Single stream recycling
- Useful item facility
- We really miss the swap shop! Also would be great to be able to dispose of old medication, fluorescent bulbs and old smoke detectors
- Cardboard – paper recycling. Brush yard compost/waste
- Paper-cardboard boxes. Brush yard debris/waste composted
- Better recycling of paper/easier to dispose of plastics
- Used motor oil
- Yard waste, compost pile, winter sand
- Usable goods recycle building
- Please bring back the recycle building
- An area to drop off yard waste
- Winter sand & paint disposal
- Free table
- Free table
- Recycle paper – cardboard
- I miss the usable goods exchange, but completely support it's closure due to all the problems & extra work
- Good used item shed
- Cardboard/paper recycle
- Yard waste/compost and sand available for tax payers at transfer station
- Recycling cardboard again
- They used to have a reuse free shed that helped the community and the poor
- Waste oil
- Recycle used motor oil
- Hazardous waste disposal more than once a year at such a time that is convenient. Once or twice a year Saturday morning is not convenient.
- I really miss the re-usable table where you could put things that were still useful that other people could use. It was a great way to recycle things
- Swap shed
- Reusable goods area
- Recycling paper. Having an area to donate items that can be reused. More days open. Take oil.
- More hours
- Bring back the usable shed
- Reusable shed back
- Paper
- Reuse box for usable items
- Place for brush, leaves, recycling of newsprint.
- Free shed/swap shop

What service(s) does the transfer station provide that you feel should be discontinued?

- Planet Aid box
- Constant change of stickers every year, it's a waste of \$
- Metal recycling should be sorting
- I think the crew does a great job providing what I need, and more. Anything they discontinue will go on the side of the road.
- Lower cost of appliance & furniture disposal due to ongoing issues with debris being left on Bog Road. Reinstate swap shop section. Access to sand for residents.
- Doing a good job
- Doing great, keep it up!
- Paper recycling should be brought back and improved

What service(s) does the transfer station provide that you feel could be improved?

- Transfer regulations of deposit of trash items
- Sand
- Help getting stuff out of car
- Recycling
- Recycling
- Being open (more hours of operation)
- Would like the dirt for winter use be brought back to the transfer station
- Doing a great job! Love the dog treats
- New larger site
- Recycling – we used to recycle more types of items (cardboard, paper etc) that now go into household garbage
- A better attitude and friendlier people
- Staff attitude
- Easier electronics drop-off
- Flow of traffic and parking for the compactor
- Recycling
- Recycle
- Goods or supplies others could take
- Point the people leaving the household garbage toward the exit instead of toward in-coming cars. Make the new building at least a little pretty.
- More areas to recycle, paper, oil, reusable items
- Bulletin board in a better place
- Flow of traffic thru the space. But overall, good job given the tools/structures they have to work with

Do you have any suggestions for improving the process to identify the residents and taxpayers that enter the transfer station other than the use of stickers?

- Maybe we need someone to monitor every vehicle and they can't use the facility without one
- No out of state vehicles
- If we have a sticker on our vehicle, we should not have to change them every year. They know our cars too.
- Renter ID
- Provide non-residence but taxpayers with an ID card than be requested by dump personnel
- I don't like the sticker advertising what town I live in. (Also a note under their "Strongly Against" charging fee for sticker): People will dump on the roads.
- Not sure, but too many out of state plate with huge loads at transfer station
- Random id checks
- Maybe a temp card if we need to borrow or rent a truck for any disposal
- A current sticker must be displayed for use of the transfer station
- Short of an embedded chip? No
- I saw tape or something like that in florida on the back of the drivers mirror each park had their own color
- Stickers are good, perhaps make them bolder, more distinct, easier to see at a distance
- Show drivers license
- Any doubt, ask for drivers license

**If you are not recycling, please check all that apply:**

Other (Please be specific):

- Different employees/different regulations
- Transfer employees don't enforce regulations
- I recycle aluminum cans only
- Need recycling
- I am recycling
- Staff can be rude, rather get out quickly
- Charge for commercial haulers in town
- Transfer station facility drop-off is too steep & confusing sometimes.
- People are lazy. They need special labeled town-issued boxes to separate properly but cost is high for bins.
- Recycling takes too much time at the transfer station not at home. I hate waiting behind people who separate upon arrival. Ugh.

### Other Comments/Suggestions for developing a new transfer station:

- we recycle and wish you would allow more
- keep up the good work and continue to promote recycling
- monthly newsletter is appreciated
- bring back swap shed
- sand for winter use
- sand for winter use
- thanks for being there
- Good signage
- Please consider BOTH single stream AND source sort. Some folks will do a little to recycle and some are willing to do a lot. If we have both options then hopefully more people would participate ☺ Then we ALL benefit
- 17 acres \$200,000 tax dollars = lipstick on a pig
- Thank you
- I thought what we had a couple of years ago was working well. The transfer station has gone down hill in the past couple of years. Recycling & sorting if we can is perfect and fine especially if it saves our town money.
- Model a drive-thru recycle usable good building after town of Plymouth facility
- maybe have designated hours for people with mobility issues and need help. A 2 hour window once a week?
- Make the entrance very large & plenty of pull up room for demo & compactor containers
- Very excellent staff – tony- carl – very helpful – very clear nice guys
- None at this time
- Simple traffic flow. Lots of good signage. At least a slightly attractive building with a nicer employee area with running water.
- A good used item shed, someone could use them, even if a small fee is charged to offset cost of attendant
- Guys do a good job
- Transfer station good as is
- I'm all in favor of strangle stream recycling and am willing to pay for it
- They all do a great job
- Usable shed
- Bring back the usable shed
- Please open on Sundays
- Type of recycling doesn't matter as long as we can recycle it
- On increased fees for disposal: that's why we pay taxes
- On charging for sticker: that's why we pay taxes
- On increased fees for disposal: we will find more junk all over our town/back roads
- On free shed shed/swap shop: was the best idea ever
- On how they feel about accepting materials from other towns: not enough information to judge pros/cons

	Weekly	Bi-monthly	Monthly
How often do you visit the Alexandria Transfer station?	59	13	0

Please indicate which services, provided by the transfer station, are most important to you by ranking them 1-9.

	1	2	3	4	5	6	7	8	9
Battery Disposal	1	0	2	2	9	6	13	9	6
Electronics Disposal	1	1	7	10	12	4	7	5	3
Household Garbage Disposal	56	4	1	0	2	0	0	0	0
Construction Debris/Furniture	2	23	21	9	1	0	0	0	2
Appliance Disposal	2	0	7	14	13	8	2	4	3
Cell Phone Drop Off	0	0	0	0	2	3	7	9	28
Tire Disposal	2	0	1	11	11	10	5	8	5
Propane Tank Disposal	2	0	0	3	1	13	8	12	10
Recycling	9	26	11	1	4	0	2	2	2

Please rank the following factors in order of importance to you (number 1 to 4):

	1	2	3	4
Increased Hours	20	12	8	13
Expanded Recycling	31	16	6	3
Assistance from Staff	7	15	18	13
Signage	4	12	14	20

	Strongly Favor	Favor	Neutral	Against	Strongly Against	No Opinion
How would you feel about accepting limited types of recyclable material, such as glass and cardboard, to process and /or store for neighboring communities?	10	12	22	13	13	2
We currently charge fees equal to our cost for disposal of some items, how would you feel about increasing fees to generate additional revenue for the town?	1	11	18	25	15	2
How would you feel about having a free shed/swap shop?	35	26	9	2		
How would you feel about having a composting/yard waste disposal area?	24	23	15	5	1	5
Currently, transfer station stickers are provided free of charge to residents and taxpayers. How do you feel about charging a fee for the stickers?	3	8	8	20	33	1

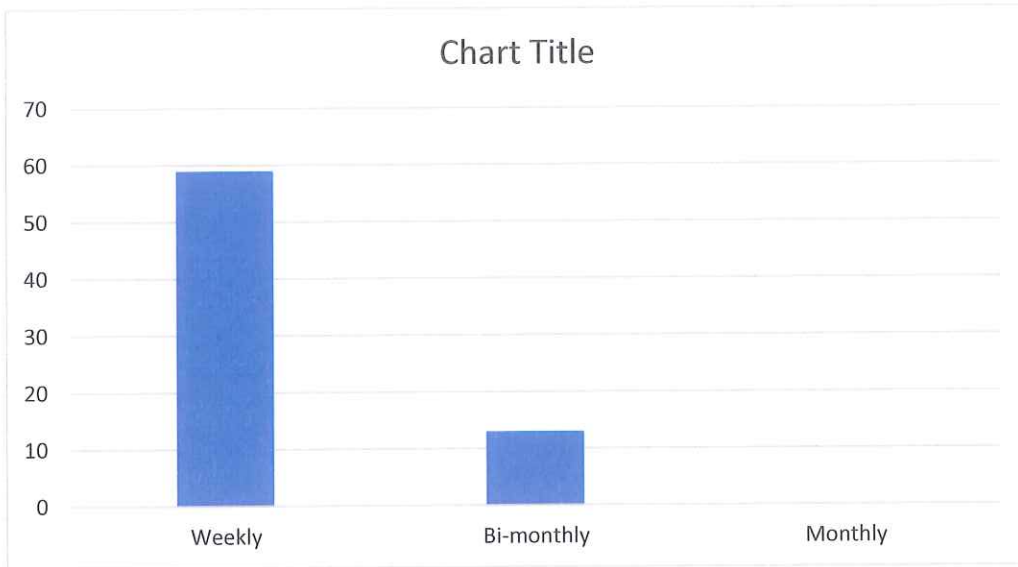
	0	0.01	0.5	1	2	5	10	15	25
How much would you be willing to pay for a transfer station sticker? _____	24	1	1	3	2	10	8	1	1

	Strongly Favor	Favor	Neutral	Against	Strongly Against	No Opinion
<b>Glass</b>						
Sort by Container Type	12	7	10	5	5	2
Sort by Color	8	4	15	7	4	2
Mix Together	30	16	10	3	2	2
<b>Plastic</b>						
Sort by Symbol	7	11	7	7	4	2
Sort by Container Type	7	9	12	5	5	2
Mix Together	26	16	9	5	2	2
<b>Cardboard</b>						
Corrugated Only	17	12	7	3	3	2
Mix with Paper	25	17	10	4	2	2
<b>Construction Materials</b>						
<b>Metals</b>						
Aluminum Cans	39	10	3		2	2
Steel/Tin	34	15	3		2	2
Mixed Together	13	6	12	8	5	2
<b>Single Stream</b>	13	4	13	10	10	3

If you are not recycling, please check all that apply:

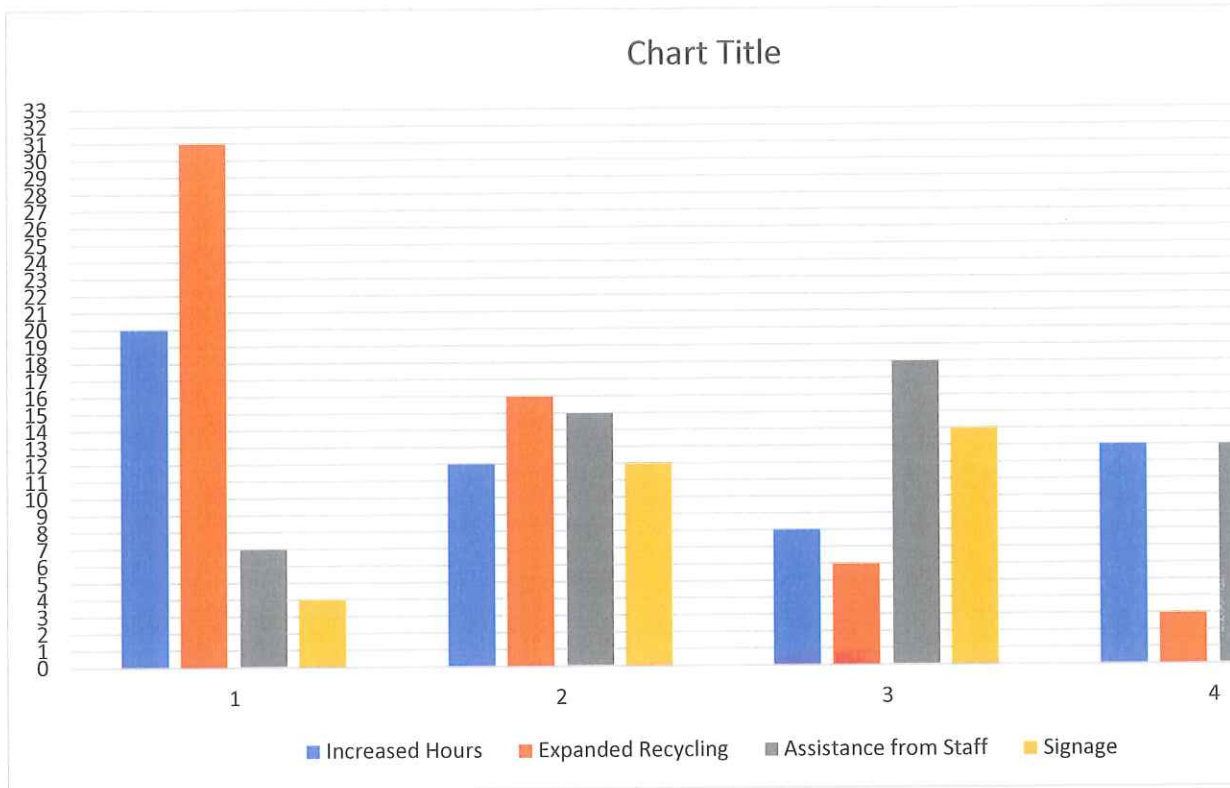
Transfer station facility drop-off is too complicated	7
Sorting at home is too difficult	10
I don't believe recycling is valuable	1
The list of accepted recyclables changes too frequently	15
Recycling takes too much time	3
Other (Please be specific):	7

How often do you visit the Alexandria Transfer station?

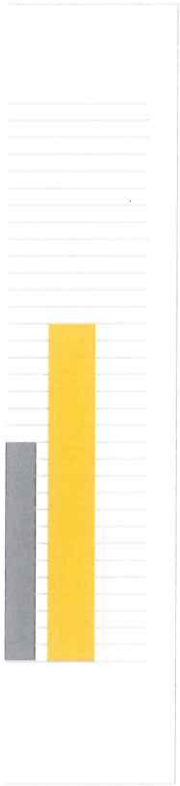




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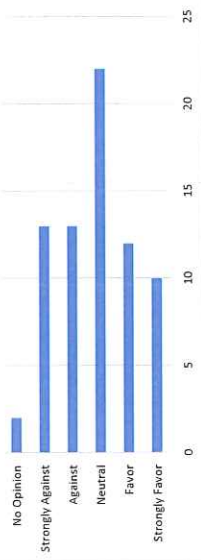


Strongly Favor Favor Neutral Against Strongly Against No Opinion

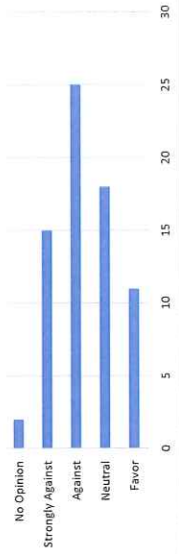
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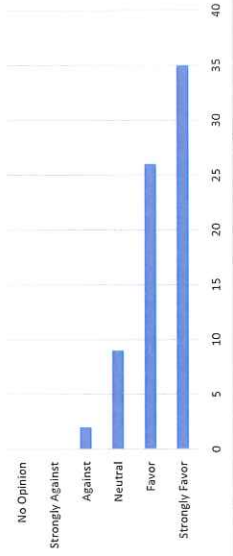
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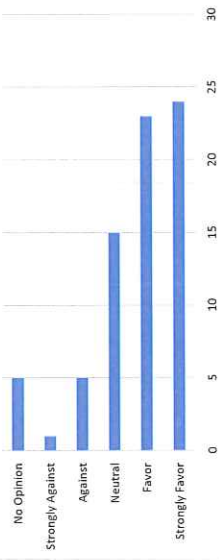
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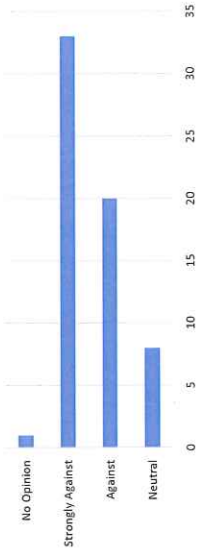
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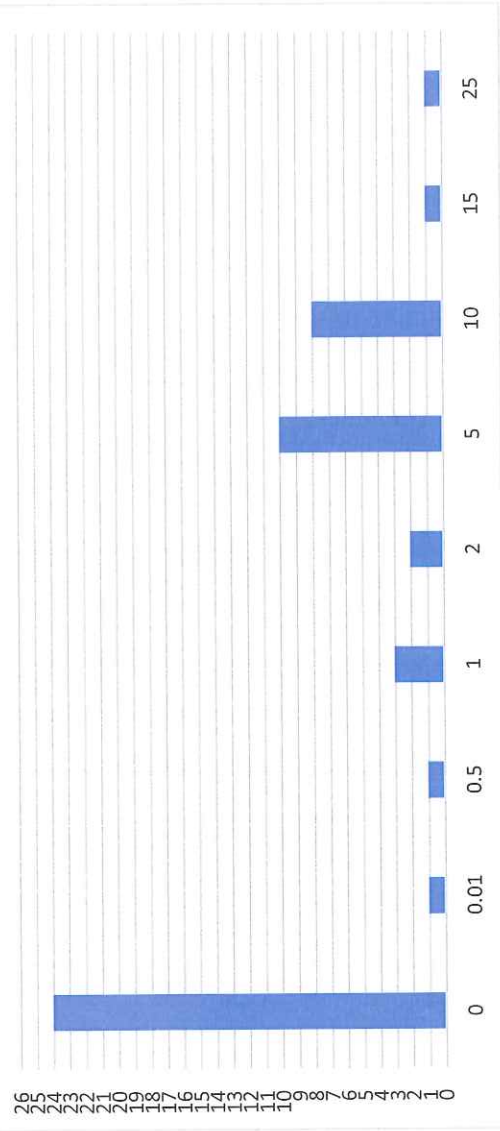


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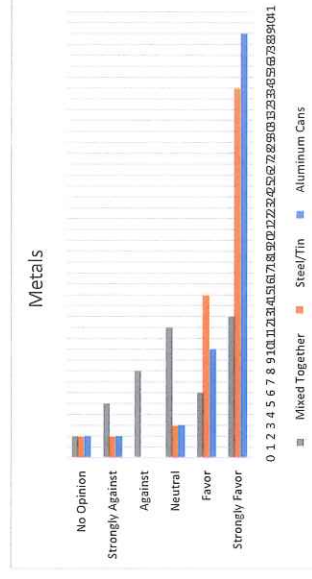
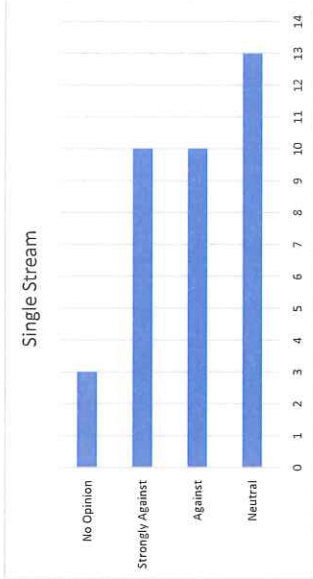
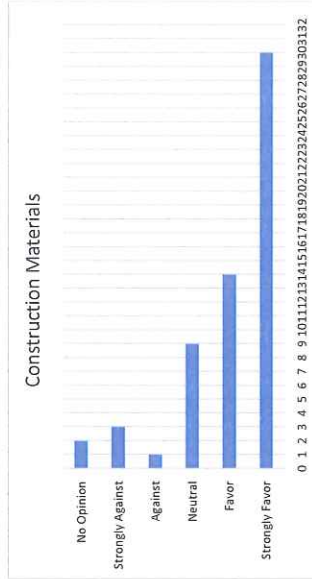
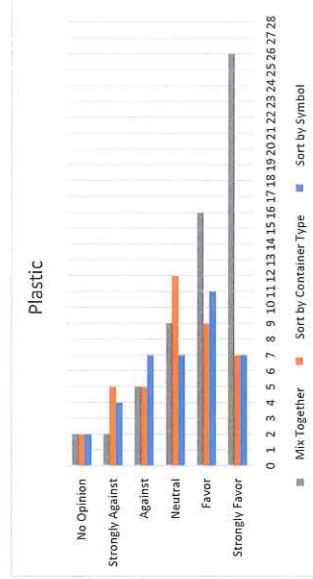
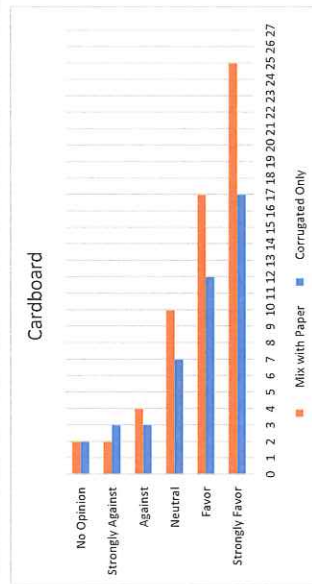
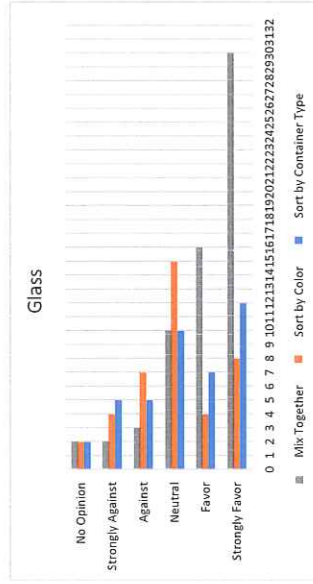
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